



JOB POSTING

FIRE SERVICE SUPERVISOR

Langley, BC

Troy Life & Fire Safety Ltd. is one of the largest suppliers of Fire Alarm, Fire Suppression, Security, Nurse call and Communications Systems in Canada. Proudly Canadian, we are an employee owned company with over 650 people in 28 locations coast to coast. An entrepreneurial company with a legacy of success, we pride ourselves on having a team of industry leading talent and an exciting plan for the future.

The **Fire Service Supervisor** will be responsible for performing the following duties:

- Providing guidance, direction and technical support to Fire Alarm technicians regarding verifications, PMA, Troubleshooting and Repair on all types of systems and products
- Provide technical support and training for other technicians on Mod-Kit, Programming, and Renovations, as required.
- Support technicians on call, where required
- Daily work direction and supervision of technicians
- Assisting our local sales team in the sales of fire product and service (such as by completing deficiency or renovation quotations or attending site visits to provide technical input on a potential sale)
- Ensure Fire Alarm Service Representatives are trained on proper procedures involved in performing verifications, test and inspections, PMA's, miscellaneous service, renovations, warranty in compliance with Troy Standards.
- Provide mentorship and training to all Fire Alarm Technicians
- Assist with budgeting, involvement with profit and loss statement

Experience & Qualifications:

- ASTT and/or CFAA certification with a College diploma in Electronics or equivalent related job experience
- 10 years' experience in the fire alarm industry as a Fire Alarm Service Technician, Service Group Leader or equivalent
- Supervisory/Managerial experience will be considered an asset
- Demonstrated leadership abilities/skills
- Must have working knowledge of a variety of fire alarm systems
- Possess factory training on one or more of the following manufacturer systems: Simplex, ChubbEdwards, Notifier, Mircom or Siemens
- Must possess a valid driver's license
- Proficiency with use of computers

Qualified candidates should respond by email to hr@troylfs.com detailing qualifications and experience or fax to 519-371-6988