



Metro Vancouver – Join us in our commitment to provide services and solutions to one of the world’s most livable regions. We deliver service excellence in the areas of regional growth planning, air quality, water, liquid and solid waste management, regional parks, affordable housing, and community engagement to over 2.4 million residents. We invite you to bring your skills, passion, and expertise to help us in our commitment to sustain and enhance our region’s livability. We offer competitive salaries; excellent benefit packages; a municipal pension plan; employee wellness programs; and varied opportunities for professional growth and development. *Our Water Services Department is currently seeking a:*

## **Superintendent, Field Operations (Full-Time Regular)**

As a Superintendent, Field Operations with the Water Services Department, you will play an essential role in helping the department ensure the delivery of clean, high-quality drinking water to 2.5 million residents in the Lower Mainland. You will be responsible for approximately 40 staff and the day to day operations of the water transmission system including the distribution of water to our member municipalities using a network of dams, water mains, pumping stations, and storage reservoirs. You will also be part of a committed leadership team responsible for the coordination of large capital infrastructure projects in the region

This is a challenging and exciting position that provides integral support within Metro Vancouver’s Water Services Department. If you have proven leadership experience in water services with municipal operations or construction experience, we encourage you to review the job posting for more details.

### **DUTIES:**

Manages the operations and operational maintenance of Metro Vancouver’s water transmission infrastructure including large diameter water mains, pump stations, storage reservoirs and dams. Works collaboratively with the Division Manager and staff in other divisions and departments to ensure the safe, efficient and effective transmission of water to members.

Accountable for budget preparation, reporting and resource allocations; monitors and controls spending ensuring the effective and efficient expenditure of allocated funds. Works closely with the Division Manager to determine overall priorities and establish work plans; contributes to the preparation of long range strategic and financial plans of the division and department.

Manages and develops systems and processes to enable the continual assessment of water transmission infrastructure and determine the overall condition of assets. Makes strategic decisions regarding the frequency and type of inspections and prioritizes and ensures preventative maintenance activities to minimize emergency repairs.

Develops and reviews strategies for major shutdowns of the operating systems with other relevant parties ensuring no or minimal interruption of services and no risks to public and worker safety. Works closely with the Superintendent, Utility Systems Control to ensure remote and field transmission system operations are closely coordinated and provide a high level of service to members.

Responsible for scheduling, training and supervising standby personnel for alarm and emergency response to disruptions in the operating system such as pipe leaks or breaks, facility alarms and incident complaints. Ensures adequate staff are available and trained for standby duties and implements strategies to ensure standby coverage on an ongoing basis. Contributes to investigating and evaluating incidents and ensures incident recommendations are implemented in a timely manner. Plays a key role in preparing and implementing Emergency Response Plans for the transmission system.

Reviews and evaluates changes in regulations and corporate policy and ensures the Water Transmission system guidelines and procedures are consistent with relevant requirements. Works collaboratively with corporate

safety and environmental professionals to review work processes and procedures ensuring guidelines for the work group meet or exceed minimum regulatory standards.

Hires, supervises, directs and develops staff monitoring performance in accordance with goals and objectives. Ensures adherence to corporate policies and collective agreements. Leads, coaches, and mentors staff recognizing the importance of leadership, supervisory and technical training. Develops and sustains a flexible workforce encouraging staff to pursue opportunities that complement their skills and experience. Ensures highly qualified staff are operating the water system infrastructure and encourages staff to pursue the highest level of EOCP certification. Supervises and directs the work of contractors.

Works collaboratively to resolve complex technical or interpersonal issues staff encounter while doing their work. Facilitates information sharing to transfer knowledge and experience and increase the efficiency and effectiveness of the team. Establishes effective working relationships with various external contacts as well as other internal departments. Ensures relevant internal and external parties such as municipal clients are notified of major disruptions to the operating systems. Works collaboratively to deliver on strategic initiatives.

Upholds Metro Vancouver's reputation through positive and forthright dealings with other organizations and members of the public. Understands the organizational culture and the processes/mechanisms necessary to attain work objectives.

Performs other related duties as required.

## **REQUIREMENTS**

7 years of recent related experience supplemented by a university degree or diploma in a relevant field such as engineering and minimum EOCP Level III certification in Water Distribution; or an equivalent combination of training and experience.

Professional designation in a relevant field is an asset.

Considerable technical expertise related to the operations and operational maintenance of water transmission system infrastructure.

Sound understanding of the regulatory criteria, business drivers and safe work practices and procedures relevant to wastewater collection infrastructure operations and operational maintenance.

Sound budgeting and financial management skills. Ability to monitor budgets, meet financial objectives and ensure the effective and efficient expenditure of allocated funds.

Excellent written and oral communication skills including well developed report writing and presentation skills; ability to communicate complex technical requirements and implications to diverse audiences.

Demonstrated ability to build and maintain respectful working relationships. Skill in dealing openly, tactfully and sensitively in a variety of situations.

Proven ability to use judgment to resolve complex problems and provide direction for matters such as critical and complex emergency repairs. Ability to develop new procedures and plans to address problems and improve efficiencies considering the long-term implications of decisions and actions. Seeks to include staff in decisions that will impact them; works cooperatively to resolve differences of opinion.

Ability to manage a diverse and complex portfolio of work while establishing ambitious and challenging goals. Demonstrates persistence in overcoming obstacles.

Sound ability to supervise, coach and guide others while enhancing individual and team effectiveness. Sound understanding of labour relations principles and practices. Ability to mentor and foster the development of direct reports and respond to changing priorities.

Proficiency using Microsoft Office programs including Word, Excel and Outlook.

Valid BC Class 5 Driver's License.

*Please follow this link <http://www.metrovancouver.org/about/careers/> to our Careers page where you can submit your application by January 26, 2018.*

*While we greatly appreciate all the replies we receive, regretfully only those selected for an interview will be contacted.*