



## VANCOUVER FIRE AND RADIUS SECURITY

### Fire Protection Service Technician

#### ***The Purpose:***

Fire Protection Service Technicians are responsible for the complete and accurate inspection, testing and repair of various fire protection services & equipment on-site at customer locations. The primary services are: fire extinguishers, emergency lights, fire alarm systems & sprinkler systems. In addition, service may be required in the areas of: special suppression, fire pump, and fire hydrant & backflow systems.

Fire Protection Service Technicians are the front line representation of the company at the customer's building, and are therefore responsible to provide excellent customer service in addition to quality service work.

#### ***The Path (key areas of accountability):***

- Arrive at all scheduled meetings and appointments on time, in uniform and properly equipped to complete the service work scheduled.
- Complete requirements, apply for & maintain validity of ASTTBC certification in all four basic disciplines, as well as any other required certifications.
- Safely operate company-issued vehicle within lower mainland, adhering to company policy, and take responsibility for maintenance of vehicle, as outlined in vehicle policy.
- Effectively complete daily schedules to best of one's ability, in a timely fashion.
- Take initiative to communicate with Service Coordination team as to any problems, issues, scheduling conflicts, delays or unoccupied time.
- Perform basic services: fire extinguishers, fire alarms, emergency lights and sprinkler systems, adhering to the ASTTBC regulations, BC Fire Code and Municipality guidelines.
- Responsible to comply with all company policies and procedures, and to request clarification when unsure.
- Fulfill on-call duties as required.
- Accurately complete and submit all required paperwork or electronic submissions on a daily basis.

#### ***The Person:***

##### Skills and Knowledge:

- 1-2 years experience in the fire protection industry and/or at least two BCIT Courses completed in the areas of: fire extinguisher, fire alarm, emergency lighting & sprinkler systems.
- ASTTBC certification in extinguishers, emergency lights, fire alarm and/or sprinklers preferred.
- Proven electrical and/or mechanical aptitude & ability.
- Excellent interpersonal skills.
- Demonstrated ability to provide quality, courteous customer service.
- Valid BC Driver's License; excellent driving record & clean driver's abstract provided. Willingness to complete basic driving test.
- Proven desire & ability to take responsibility for one's own actions.

**Please email your cover letter and CV to [hr@vanfire.com](mailto:hr@vanfire.com) with "Fire Protection Service Tech" in the subject line.**