



Metro Vancouver – Join us in our commitment to provide services and solutions to one of the world’s most livable regions. We deliver service excellence in the areas of regional growth planning, air quality, water, liquid and solid waste management, regional parks, affordable housing, and community engagement to over 2.4 million residents. We invite you to bring your skills, passion, and expertise to help us in our commitment to sustain and enhance our region’s livability. We offer competitive salaries; excellent benefit packages; a municipal pension plan; employee wellness programs; and varied opportunities for professional growth and development. *Our Water Services Department is currently seeking a:*

Supervisor (Exempt), Water Transmission System (Full-Time Regular)

As a Supervisor, Water Transmission with the Water Services Department, you will play an essential role in helping the department ensure the delivery of clean, high-quality drinking water to 2.5 million residents in the Lower Mainland. You will be responsible for the day to day operations of the water transmission system including the distribution of water to our member municipalities using a network of dams, water mains, pumping stations, storage reservoirs and secondary disinfection stations. You will work closely with the Superintendent, Field Operations to coordinate operations, large capital infrastructure projects and be responsible for an operations crew based out of one of our works yards.

DUTIES:

Supervises operations and operational maintenance activities required to ensure reliable performance of water transmission or wastewater collection systems. Investigates, identifies, solves, and reports on operational issues relating to performance while minimizing service disruptions. Oversees the use of a wide variety of equipment and technologies. Implements procedures and makes amendments and recommendations for improved performance.

Monitors and controls spending to ensure effective and efficient expenditure of allocated funds within the approved budget. Contributes to budget preparation and planning. Prepares cost estimates and budgets for internal work requests and ensures work is completed within budget. Identifies strategies to effectively use resources and prepares business cases for improvements, equipment replacements or issues that are outside budget and scope.

Implements modifications, upgrades and replacements to existing equipment and facilities. Assists in conducting reviews of engineering designs checking requirements such as sufficient clearance and safe access for wrenching. Participates in facility and process start-ups associated with capital maintenance projects and leads staff in complex procedures such as lock-outs and tie-ins. Assists the maintenance division to troubleshoot problems related to system operations.

Liaises with member municipalities, the general public, WorkSafe BC and other regulatory bodies such as to further the objectives of the area and troubleshoot problems.

Hires, supervises, directs and develops staff, monitoring performance towards division, department, and corporate objectives; ensures staff adhere to corporate workplace conduct and purchasing policies. Leads, coaches, and develops staff recognizing the importance of technical and safety training. Addresses employee and labour relations issues in a timely and consistent manner. Models the behaviour expected of staff in work area; including collaboration, teamwork and respectful workplace behaviors.

Ensures safe work procedures are integrated in the work routines of staff and conducts monthly safety meetings and inspections. Continuously monitors work practices in the field noting and addressing recurring issues; prepares written safe work and emergency procedures.

Works as a team leader, facilitator and consensus builder to coordinate the effective and efficient operation of the systems. Encourages employee involvement through shared decision making and provides constructive and motivating feedback to staff.

Manages the system operations response to emergency situations such as clogged pumps, broken water mains or blocked sewer mains. Determines the overall system impacts and authorizes action.

Performs duties as the exempt standby supervisor on a rotational basis.

Performs other related duties as required.

REQUIREMENTS:

3 years recent, related experience supplemented by a university degree or diploma in a relevant discipline such as public works, science, or engineering and certifications in wastewater collections and/or water distribution; or an equivalent combination of training and experience.

Complete understanding and knowledge of the methods and objectives of water distribution or wastewater collection system operations and operational maintenance for a large scale municipal or regional service provider.

Mechanical aptitude and ability to lead staff in the use of a wide variety of equipment and technologies related to water distribution or wastewater collection systems. Ability to implement procedures and complex processes such as tie-ins and lock-outs. Ability to train staff in safe work procedures. Ability to work outside in all weather conditions.

Sound basic budgeting and accounting skills. Ability to monitor operations budgets ensuring the effective and efficient expenditure of allocated funds within the approved budget; ability to assist with budget planning and preparation and estimate costs for internal work requests.

Demonstrated supervisory skills including the ability to understand and consistently apply and explain collective agreements and corporate policies; ability to organize, direct and supervise the work of others in a team environment; skill in training and coaching staff to achieve area goals and objectives.

Knowledge of occupational hazards, safety precautions and regulations relevant to wastewater collection or water distribution systems operations.

Ability to use judgment to resolve problems by adapting or applying procedures to address issues and problem situations. Demonstrates persistence in overcoming obstacles.

Sound written and oral communication skills. Ability to provide clear direction in emergency situations; tactfully responds to inquiries and complaints. Ability to write standard business correspondence such as letters and memos. Ability to create and present metrics on work performance indicators.

Demonstrated ability to establish and maintain effective working relationships with internal and external contacts. Demonstrated initiative and proven ability to work cooperatively with others; ability to effectively deal with disagreements to prevent the escalation of conflict.

Knowledge of the Asset Management System to plan and report on work. Proficiency using Microsoft office programs, including Word, Excel, and Outlook. Ability to become proficient in the use of financial software to execute budget type reports. Demonstrated ability to use SCADA and GIS software.

Please follow this link <http://www.metrovancouver.org/about/careers/> to our Careers page where you can submit your application by October 6, 2017.

While we greatly appreciate all the replies we receive, regretfully only those selected for an interview will be contacted.