



**City** Surrey

**Title** Liquefied Natural Gas (LNG) Operations Lead

**Branch** Gas

**Department** Market Development & Ext Relations, NGT & Regional

**Affiliation** Management & Exempt

**Job Status** Full Time Regular

**Position Overview** Working in accordance with the organization's strategic vision, core values and engineering competencies, and reporting to the LNG and NGT Industrial Projects Manager, this position is responsible to provide leadership to internal staff and external support contractors, in the provision of operations activities that support Liquefied Natural Gas (LNG) and Compressed Natural Gas (CNG) operating assets. Develop and execute annual objectives, deliverables, and work plans related to capital project construction, service installation, emergency response, repair and maintenance. Manage team/s of skilled resources to meet operational requirements.

**Responsibilities** Provide leadership to internal and external resources in the provision of operations activities to support the design, construction and ongoing operation & maintenance of LNG and CNG operating assets. Maintain work management systems to ensure the highest level of safety and reliability to FortisBC customers. Develop and execute annual objectives, deliverables, and work plans related to capital project construction, service installation, repair and maintenance, and emergency response. Manage team/s of skilled resources to meet operational requirements.

Provide on site quality control oversight to ensure compliance with work related processes and quality metrics; ensure services required to efficiently deliver services are completed in accordance with regulatory, industry, corporate standards and service level agreements. Set local priorities for operational delivery and stability including third party relationship issues. Oversee processes to ensure optimum efficiencies. Work with a team to provide provincial wide operational initiatives as required.

Manage a safe healthy workplace for staff to ensure that health, safety and emergency requirements are met including adequate emergency coverage. Participate in incident investigations; conduct root cause analysis, and develop action plans to prevent future incidents. Collaborate with procurement and other departments as required to set up and maintain an effective service contractor support network. Arrange training, set and review performance expectations and facilitate resolutions to work related issues. Ensure all support personnel are effectively trained and competent in work activities for optimal scheduling of service delivery.

Manage O&M costs and Capital investment to ensure that customer and shareholder expectations are achieved; provide financial oversight including the management of costs associated to staff, facilities, vehicles, tools, and equipment. Participate in the review of capital purchases, third party contracts and internal service agreements from an O&M perspective. Manage risks utilizing operational/project controls.

Act as the primary technical point of contact for both internal and external stakeholders where local support and/or input is required; establish and maintain effective relationships with customers, contractors, builders, municipal agencies, emergency response and environmental management personnel. Support customer relationship processes to ensure expectations are met.

**Requirements** Education and Experience:

- Bachelor's degree or Diploma of Technology in a related discipline from a recognized program, Certified Member in the Applied Science Technologists & Technicians of BC or a Professional equivalent, plus 5 to 10 years of utility operations and project implementation experience related to energy utilization systems including O&M or training experience specific to LNG or CNG implementation, O&M and training material development.
- 5 to 10 years related experience in a leadership capacity or an equivalent combination of education, training and experience.

Technical Competencies:

- Knowledge of designated operational areas, Company policies, standards and procedures
- Knowledge of operations management and performance measurement
- Knowledge of regulatory framework, requirements, codes and business model
- Knowledge of safety management processes and procedures
- Knowledge of budget concept and principles
- Knowledge of operation, maintenance and construction process
- Knowledge of LNG and CNG systems
- Knowledge of work management systems
- Knowledge of project management procedures
- Knowledge of human resource policies and procedures including matters related to labour relations, recruitment and performance management
- Demonstrated ability to attend to emergencies and co-ordinate activities under stressful situations
- Demonstrated ability to effectively manage projects and related costs
- Demonstrated ability to communicate effectively both verbally and in writing
- Demonstrated ability to manage competing priorities and demanding work schedules
- Demonstrated ability to apply conflict resolution skills
- Computer skills with application software tools and applications
- Strong mechanical aptitude

**Additional Information** Other primary duties include:

- Comprehensive knowledge of LNG equipment operations
- Marine bunkering
- Guidance and support
- LNG marine training and assessment

**\*\*\*Please apply online at [www.fortisbc.com/careers](http://www.fortisbc.com/careers)\*\*\***