



**Busch Vacuum Technics Inc. ([www.busch.ca](http://www.busch.ca)) is the Canadian subsidiary of a prominent European multinational corporation. We distribute to Canadian industries a variety of vacuum pumps manufactured by parent companies and also design and build vacuum systems to meet the needs of a diverse clientele including the food, electronics, packaging and printing industries as well as the chemical and pharmaceutical sectors. We have branches throughout Canada. Our Delta, BC, Service Team (7562 Progress Way units 104-105) requires the talent of a**

## **SERVICE SUPERVISOR**

to establish the link between clients in need of repair assistance or maintenance support on their Busch equipment and Repair Technicians, Service Technicians, Sales Representatives and the National Service Manager. He assesses the repair work to be done on the pumps received and the urgency of the calls answered and assigns various tasks to his colleagues as required while assuring high quality service within standard time. He will personally partake in the required repairs on more complicated equipment or on regular equipment.

He will also coordinate all workshop activities (work in progress, customer support and operations) to assure optimal customer service. He will review work orders and take appropriate action when needed assuring respect and execution of all procedures and norms established (ISO 9001-2008). He will partake in shipping and receiving activities and carefully provide assistance to manage and control inventory

### **Qualification requirements:**

If you are a vocational school graduate in mechanical or industrial mechanics and possess six to eight years' experience, ideally in an industrial environment where pumps are repaired or serviced (including some as team leader/supervisor); if you have a good knowledge of the Microsoft Office Suite (Outlook, Word, Excel) a capacity to coordinate and supervise the work of other people, you may be the candidate we are looking for.

If you are motivated by this outstanding challenge that offers a competitive salary, a full range of benefits and excellent prospect for long term growth, kindly send your resume, in confidence, to the Human Resources Department by electronic mail at [HR@busch.ca](mailto:HR@busch.ca) or by fax to the following: (450) 654-8241.

We will contact selected candidates only. Your application will be processed in accordance with employment equity principles.