



Metro Vancouver – Join us in our commitment to provide services and solutions to one of the world’s most livable regions. We deliver service excellence in the areas of regional growth planning, air quality, water, liquid and solid waste management, regional parks, affordable housing, and community engagement to over 2.4 million residents. We invite you to bring your skills, passion, and expertise to help us in our commitment to sustain and enhance our region’s livability. We offer competitive salaries; excellent benefit packages; a municipal pension plan; employee wellness programs; and varied opportunities for professional growth and development. *Our Water Services Department is currently seeking a:*

Division Manager, Transmission Operations (Full-Time Regular)

DUTIES:

Leads division responsible for operation and maintenance of Metro Vancouver’s water transmission infrastructure by Utility System Controllers and Field Operations staff; and the monitoring and remote operation of the wastewater collection system. The division operates infrastructure including dams, pipelines, tunnels, valves, pump stations, pressure reducing stations, and in-system storage reservoirs in a manner to ensure integrated treatment and delivery of water to the region, as well as support the construction of new capital projects. Provides strategic direction to the division and works collaboratively to deliver services in a safe, reliable and cost effective manner.

Accountable for the Division’s budget preparation and reporting and ensures the appropriate allocation of resources within the approved budget. Monitors and controls spending and ensures the effective and efficient expenditure of allocated funds. Monitors performance against budget and Divisional and Departmental Performance Indicators. Contributes to the preparation of long range financial plans; develops and implements strategic initiatives; and guides staff on cost control.

Provides strategic direction for the development and implementation of systems and processes to enable the continual assessment of operations of the water transmission infrastructure. Works collaboratively with other Water Services (WS) divisions in determining and reporting the overall condition of assets. Provides input for the WS’s preventative maintenance program and works strategically to minimize emergency repairs.

Monitors the performance of Metro Vancouver’s transmission operations, staff and activities and communicates results internally and externally. Identifies and addresses problems and implements changes in operations and maintenance procedures including relevant state of the art practices and technologies to optimize performance. Works closely with the Liquid Waste Services Maintenance Division to coordinate strategies, services and ensure maintenance needs of the transmission system are met.

Implements procedural changes for staff due to various factors; ensures regulatory requirements, service levels and other performance criteria are continuously met; and works closely with other WS Divisions to support the investigation and remedy of issues.

Provides strategic direction the Utility Systems Control group and reviews and approves monitoring and operating processes and plans for the water transmission and wastewater collection systems. Provides advice for addressing unusual operating conditions and troubleshooting, evaluating and addressing operating issues impacting performance criteria. Provides overall guidance to Field Operations and oversees major shutdowns of the operating systems and ensures optimal coordination of work with relevant parties. Reviews and approves contingencies for unforeseen events and ensure risks are appropriately mitigated.

Responsible for supervising, directing and motivating staff and monitors performance towards division, department and corporate objectives. Ensures staff adhere to corporate and board policies and develops new systems, policies and procedures for divisional activities. Leads, coaches, mentors and develops staff recognizing the importance of leadership, supervisory and technical training; develops and sustains a flexible workforce encouraging staff to pursue opportunities that complement their skills and experience.

Facilitates the development of customized training programs for staff. Ensures compliance with safety standards, policies and regulatory requirements and leads diverse change management initiatives for the division. Gathers and analyzes information on trends and internal and external factors affecting priorities; communicates changes to internal and external stakeholders.

Works closely with the Director and Leadership team to develop strategic O&M initiatives to meet objective. Leads the implementation of strategic initiatives and ensures the division's activities are consistent with the organization's values and accomplishes the goals. Provides leadership to address critical and complex emergencies; coordinates staff and makes decisions to mitigate risks and how to best move forward.

Develops and maintains strong working relationships with diverse internal and external contacts on various matters affecting the division's work. Partners with consultants and technical associations to further objectives. Provides advice and guidance on approach and problem situations to others within Metro Vancouver and on behalf of the organization to contacts external to the organization; represents the organization to the media, elected officials, and the public as required.

Participates actively in Division management meetings and activities; represents the division on committees, projects and initiatives and may act in the capacity of the Director, Operations & Maintenance when required.

Performs other related duties as required.

REQUIREMENTS:

Bachelor's of Applied Science Degree in Civil Engineering or other relevant discipline. 10 years of recent, related progressive experience; or an equivalent combination of training and experience.

Membership or eligibility for immediate membership as a registered Professional Engineer (P. Eng) with the Association of Professional Engineers and Geoscientists of British Columbia (APEGBC).

Extensive technical expertise related to water infrastructure systems and operations including the regulatory aspects affecting the design, construction, operations and maintenance. Extensive knowledge related to managing system control and transmission system operations for a large complex utility service like Metro Vancouver's. Superior ability to troubleshoot complex challenges affecting operations including repairs, severe water system stressors, failure events and regulatory requirements. Extensive knowledge of relevant regulatory criteria, customer expectations and business drivers.

Excellent budgeting and financial management skills. Demonstrated ability to manage and monitor budgets, meet financial objectives and ensure the effective and efficient expenditure of allocated funds. Excellent contract administration and project management skills including the ability to resolve complex issues.

Excellent written and oral communication skills including sound report writing and presentation skills. Persuasively communicates complex information to diverse audiences and upholds the reputation of the organization in communications with external agencies, the media, elected officials, and the public.

Ability to build and maintain respectful working relationships; skill in dealing openly and tactfully in a variety of situations. Proven ability to use judgment to resolve complex challenges; flexible and able to develop and revise strategies to address problems and changing circumstances. Demonstrates persistence in overcoming obstacles and considers the diverse and long term implications of decisions beyond the work at hand.

Contributes to the team with constructive ideas and experiences; effectively deals with disagreements to prevent escalation of conflict; seeks to include team members in decisions that will impact them. Ability to make complex and sometimes controversial decisions and effectively administer work through unforeseen conditions. Strong organizational and time management skills.

Ability to lead, supervise, coach and guide others while enhancing individual and team effectiveness. Ability to mentor and foster the development of direct reports and provide leadership to a number of 'support but does

not report' working relationships. Sound understanding of and ability to apply labour and employee relations principles and practices including applicable collective agreements.

Proficiency using Microsoft Office programs including Word, Excel, Outlook and Project.

Valid BC Class 5 Driver's License.

Please follow this link <http://www.metrovancouver.org/about/careers/> to our Careers page where you can submit your application by April 25, 2017.

While we greatly appreciate all the replies we receive, regretfully only those selected for an interview will be contacted.