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Technology Registration Canada (TRC) – Use Building

The TRC self-assessment and application management web site is now a fully-fledged part of ASTTBC's registration process. Staff estimates that some 60 percent of new applications are received through the site and momentum is building towards achieving the complete changeover to a paper-less process by mid-2014. ASTTBC has processed 75 applications through TRC to date and has another 50 in the system.

Feedback from applicants has been very positive:

- *At this time of modern technology, online application process is easy to use. As long as the applicant is already prepared and has a hard copy, it is very easy to encode and edit the information and at the same time upload copies of the documents.*
- *I liked the online application format. Online access facilitates ease-of-use and enables users to access it multiple times to complete the questionnaire.*
- *Yes, it was straightforward, quicker than the old process. Being able to track the progress of the application is a great feature.*
- *The online application website is well designed and contact information is provided in case there's any question*
- *Thank you for developing and continuously maintaining TRC. Keep up the exemplary work!*

TRC updates planned under an HRSDC contract are now complete but ASTTBC is already working on additional improvements, including the addition of an online PayPal application fee payment capability.