



April 2012

ASTTBC Appoints Compliance Director

ASTTBC has a solid foundation in professional regulation, with certification expertise going back over 50 years. Since the ASTT Act in 1985 ASTTBC has focused increasing resources to 'professional accountability', including handling formal complaints against ASTTBC registrants. In the last three years ASTTBC handled over 100 formal complaints each year, with most complaints directed to the Technical Specialist fields of Fire Protection Inspection and Testing, House Inspection and Onsite Wastewater.

For the next 3 years ASTTBC is focusing greater attention on professional accountability, which will bring such elements as mandatory reporting of Continuing Professional Development and practice guides for client contracts, peer reviews, and practice audits. SOME of this is already in place with a couple of the ASTTBC Technical Specialist programs. Registrants will be further informed of their professional obligations and guided in best practices.

To assist in managing this initiative ASTTBC has engaged on a part time basis, Ron Hein, as 'Director, Practice & Compliance'. Ron is already serving in the capacity as Manager, Onsite Wastewater Registration Program. "This is a much needed addition to staffing at ASTTBC," said Executive Director, John Leech. "Ron has excellent skills in handling and managing complaints and will now have broader responsibility for managing all complaints." ASTTBC Registrar, Charles Joyner, will continue to have broad oversight of all elements of ASTTBC's professional regulatory functions as is called for in the ASTT Act and Regulations.